

HP 61/62/63 Disabling Cartridge Protection

Disabling Cartridge Protection

When trying to use remanufactured ink cartridges with these models, the best solution is to disable Cartridge Protection. If you later wish to verify that a cartridge labeled as a Genuine HP product is actually genuine, you can always re-enable the feature. Here are the steps.

1. Click the *Start* button, and click *Devices and Printers*.
2. Find your HP printer in the list and double-click it to open the *Settings* page.
3. Click the text for *Estimated Ink Levels* under the heading of *Shopping Resources*. This will open the HP Toolbox window.
4. Click the tab for *Cartridge Protection*.
5. Click the radio button next to *Disable HP Cartridge Protection*.
6. Click the *Save Setting* button to save your new setting. Then, close the window.
7. You may need to remove and reinstall the cartridge for it to be recognized properly.